

The **Health and Human Services Agency** (HHSA) is an integrated agency - in other words, an **Agency of ONE** - with a robust, collaborative service network that serves residents with purpose and passion for the public good. Through its many programs, HHSA advances **Live Well San Diego** - the County's vision for a region that is building better health, living safely and thriving, so all San Diegans can live well.

Health and Human Services Agency

- ✓ Over 6,400 employees
- ✓ 385 Contracted Community Service Providers
- ✓ Operating budget of over 2 billion dollars



Treat, assist and protect

1.1
 million
 county residents
 annually through HHSA
 services

HHSA connects residents to a full range of essential services through six functional areas (also known as departments). These include:

Self-Sufficiency Services

Assists in providing individuals and families access to services that assist them in achieving self-sufficiency such as medical health insurance, supplementary food assistance and cash aid.



Aging & Independence Services

Protects older adults and people with disabilities from abuse and neglect and provides access to services that assist them to remain safely in their home.



Behavioral Health Services

Assists individuals and families, including those who are homeless, to achieve mental and emotional well-being that supports stability by providing access to mental health services, drug and alcohol prevention and treatment.



Child Welfare Services

Protects at-risk children from dangerous conditions and provides permanency and stability in living situations for children in order to enhance their overall well-being and strengthen families.



Public Health Services

Promotes health and wellness, healthy behaviors, and access to quality care; prevents injuries, disease, and disabilities; and protects against public health threats, such as foodborne outbreaks, environmental hazards and disasters.



Housing & Community Development Services

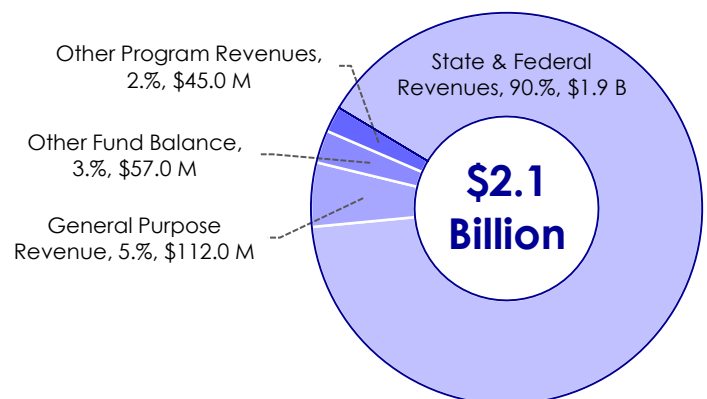
Provides housing assistance and community improvements that benefit low and moderate-income persons.



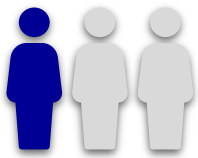
In order to tailor services to the specific needs of each community, a regional model, dividing the county into six geographically bound regions, was developed in 1997.



HHSA FY 18-19 Adopted Revenue

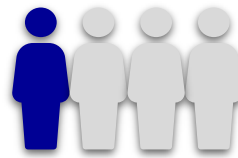


M = Million
 B = Billion



1 in 3

County residents is a direct recipient of our services



1 in 4

Residents receive health care benefits

60,700



Consumers benefited from HHSA mental health services



13,700

Patients seek substance use treatment from HHSA programs every year

17,000



Public Health Nurse home visits each year to over



36,000

Blood pressure screenings performed during Love Your Heart



659

Homeless veterans permanently housed

1,700

families

264,000



Residents received CalFresh nutrition assistance

1,059,000



Meals provided to seniors



Over **10,300**

HHs assisted monthly with a portion of their rent
HHs = Households



159

Apartments owned and operated for low-income families, elderly, and disabled persons



HHSA helped low-income families file about

31,000

federal tax returns



450

Adoptions finalized annually

1,260



Foster Homes and Resource Family Homes average per month



13

Family Resource Centers

HHSA operates

Including

3

Live Well Centers

General HHSA Phone Line: 619-515-6555

For more information on services, call 2-1-1 or visit <https://211sandiego.org>

For more information on County Operations Plan



For more information on Live Well San Diego, visit LiveWellSD.org